



Dear Poston Mill Customers

We are so pleased to be able to welcome you back here at Poston Mill on Saturday 4th July.

In Line with Government recommendations to minimise any risk of spreading the virus through contact with other people and surfaces we are having to:

- ❖ Ask you to sanitise your hands before entering and exiting the Park, and before you enter or touch any communal areas, and before using the barrier keypad on entry and exit
- ❖ Park Reception will be open, but you will need to remain outside and the reception team member will be inside and you will talk through the window, please be aware we are not able to fully staff reception due to social distancing rules, so if your visit is not urgent please email or ring.
- ❖ Any emergencies please ring the park reception on 01981 550225 or buzz the outside buzzer located on the reception at the top of the ramp
- ❖ Please flush through all your taps, toilet and showers as the water has been unused for 3 months.
- ❖ Keep the Toilet and facility (including laundry) partially closed. Please be aware you will need to use your own facilities where possible.
- ❖ Ask everyone to keep dogs on the lead at all times, this includes in the fields. This is to minimise any risk of a dog running up to another dog and causing the owners to have to interact and not be social distancing. Take doggy bags with you as no shovels will be in the buckets
- ❖ Your Holiday Home or tourer should only be used by yourselves and members of your immediate household. No visitors or group gatherings will be allowed until further notice
- ❖ The holiday use only conditions continue to apply to your visit
- ❖ Social distancing must be maintained at all times from other owners and team members
- ❖ Please ensure social distancing in all the fields and around the park.
- ❖ If you have any symptoms of feeling unwell with Covid 19 symptoms please ring the park and report it, then return home.
- ❖ The pay phone will be for emergencies only, and the tourist information room will be closed for the foreseeable future
- ❖ Please see the guidelines for visiting the shop, one person in the shop at a time, and please only touch what you intend to buy.
- ❖ Feel free to talk to any one of the team, but please keep to social distancing measures of 2 metres apart, we are looking forward to seeing you all
- ❖ Do not come to the park if you or anyone in your household is displaying symptoms of Covid 19 or is self isolating.
- ❖ Do not use your Holiday home or tourer to self-isolate with covid 19



Poston Mill
– Country Holiday Park –

- ❖ Keep a minimum of 2 metres from everyone else on park
- ❖ Please do not meet or gather in social groups
- ❖ Please do not allow children to roam unsupervised around the park so that they do not, albeit inadvertently break the social distance rule
- ❖ Vacate your holiday home or tourer if you have any issue which requires a member of our team to enter
- ❖ We can only have a skeleton team on park to ensure the safety of the team, and reception will have a maximum of 2 members of the team in.
- ❖ Please be patient if you require any communication from the team, it will be better to email or ring rather than visit reception
- ❖ Please adhere to the keeping safe whilst outside posters
- ❖ Please read all of the posters and adhere to the guidance
- ❖ Please remember to show consideration for all the local community by socially distancing in all contacts outside the park.

We are very much looking forward to the park being open and seeing you all again and we want to do everything in our power to stop the risk of spreading this horrible disease and being forced to go into lockdown again.

We know that things will be very strange, and Poston Mill will not be able to operate as freely as it has in the past, but if we all do our bit to prevent the spread of this virus and adhere to the guidelines, hopefully we can return to “normal” as soon as possible.

Thank you for your understanding and support during these unprecedented times

CORONAVIRUS

STAY SAFE

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